

## Using Our Website & Making Reservations

### INTERESTED IN LOGGING IN TO THE RTX WEBSITE?

- Go to [www.rtx.travel](http://www.rtx.travel).
- Click on "Sign In" in the upper right hand corner.
- Enter your username.
- Enter your password.
- Click "Submit."

Once you are logged in to the RTX website, you will see a My Account dashboard which displays the balance of any weeks and/or points in your account as well as your available rebate balance. To see the expiration date on any deposits, click on "Deposit History."

### WANT TO SEARCH FOR AVAILABILITY?

- Click on "Exchange" in the top menu.
- Click on "Search Destinations" to narrow down your search by travel date, country and state/region.
- Click "Find A Destination."

The available stays you see can be booked by "Exchange" using your usage. Select the "Book as Exchange" option. If you are interested in an RTX Getaway without exchanging any usage, select "Book As Getaway." Getaways are 7 night vacations that are purchased for cash, and do not require a deposit or exchange fees. Your membership level will determine the cost. Simply multiply the nightly rate next to your member level by 7 and round to the nearest whole dollar to see the rate that you will pay. Some locations have additional fees. We will always advise you as fully as possible.

If you do not see something you are interested in booking, then it's time to give us a call so we can set up a Custom Search for you. This is something that no other exchange company does. We track down what you are looking for and if it is available, we will get it for you. The more advance notice we get about where you want to go, the more likely we are to be able to reserve it for you. If you have an idea of when and where you want to travel, now is the time to talk to us. We can send you anywhere in the world that you wish to travel, without binding you to a limited set of locations. We are able to offer additional options outside of what the website is able to show, so it is always recommended to speak with a Travel Consultant when you have questions about additional availability by calling [\(888\) 988-4789](tel:888-988-4789).

Once we locate a good match for your request, we put it on hold and get back in touch with you to provide the details. We are typically able to give you up to 24 hours to review the offer and decide if you wish to accept or decline it. If you accept, great! If you decline the offer, we will discuss what prevented you from wanting the location and will use those details to improve your search results.

Many members are accustomed to receiving a Resort Directory. RTX is different. We do not restrict your options to what we can put into a resort directory. We do not require resorts to enter into a contract with us, and we don't enter into a contract with them. This allows us to have an ever-evolving list of resorts. We like to keep your exchange fees the lowest in the industry, and the automatic printing and mailing of information of this nature is one of the many reasons other exchange companies cost more to use. We also make it our mission to be as eco-friendly as possible, and the resort directory books are only good for one to two years. Listing our travel opportunities live online offers you the most flexibility and supports environmental friendliness.